



What is our CSLB Licensing Number?

- 1102673 Luxor Energy INC

Welcome Calls

- Financer welcome call needs to be completed for deal (if applicable) - To schedule a site survey dial (951) 744-4011

Having any issues with SOLO?

Send the customers utility bill to: salesupport@myluxorenergy.com

When can we install?

— Luxor Energy (951) 744-4011 will reach out to your customer to confirm the date with them once everything is good to go!

Finance Questions

What panels do we install?

- We currently install Jinko 425W Black on Black modules

How long for PTO? (permission to operate)

- 8-12 weeks is the standard. but it could vary depending on the city and also MPU (main panel upgrade) or new roof or anything special like that.

Does the customer want their plans, designs, or blueprints?

This can be typically sent to customer right after install